AFTER A NEGATIVE CLINICAL EXPERIENCE

Susan Yowler, MSN, RN, CNE, Manager of NCLEX Services for ATI, suggests educators should frame support for students using the three domains of learning

THE AFFECTIVE DOMAIN: ATTITUDE

- Guide students in reflecting on their feelings about the situation.
- Convey caring support and understanding. The student is likely traumatized by the situation.
- Don't admonish the student. Students likely will do plenty of that to themselves.
- Show compassion. Share your own or others' experience of a similar situation.

COGNITIVE DOMAIN: KNOWLEDGE

- Help the student learn from the experience to prevent it from recurring.
- Have the student review the nursing skill or nursing care.
- Ask students to complete handwritten ATI Active Learning Template(s) appropriate to the skill.
- Ask students to write a summary of things learned.
- Ask students to compare their incident to guidelines and best practices. Ask them to identify gaps or errors that occurred as they performed the skill in the clinical setting.
- Review the students' written work with them. Provide feedback and ask questions to stimulate critical thinking.

PSYCHOMOTOR DOMAIN: SKILLS

- Have students practice the nursing skill after reviewing ATI resources.
- Have students perform skills for you and require that they demonstrate it successfully before being allowed to perform that skill in the clinical setting.
- Supervise student performance of the skill in the clinica setting.
- Provide feedback to student 1:1 afterward. Take care to recognize correct performance and give tips for continued improvement.

